

# Ciel

Go Beyond

# OUR PURPOSE AND VALUES

Ciel

OUR PURPOSE  
**FOR A WORLD**  
||| WE CAN ALL FEEL |||  
**PROUD OF**

OUR VALUES  
PEOPLE AT HEART  
EXCELLENCE AT CORE  
⌘ ETHICAL ⌘  
&  
SUSTAINABLE

# CIEL LEADERSHIP TEAM



**P. Arnaud Dalais**  
Chairman, CIEL



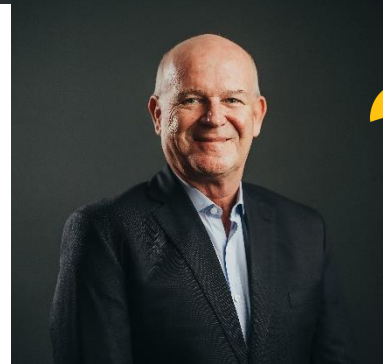
**Jean-Pierre Dalais**  
Group Chief Executive,  
CIEL



**L. J. Jérôme De Chasteauneuf**  
Group Finance Director,  
CIEL



**Eric Dorchies**  
CIEL Textile



**François Eynaud**  
Sun Limited



**Lakshman Bheenick**  
CIEL Finance



**Hélène Echevin**  
CIEL Healthcare



**Guillaume Dalais**  
CIEL Properties

# ABOUT CIEL

CIEL is an international Mauritian Group, listed on the Stock Exchange of Mauritius and on the SEM Sustainability Index.

The Group invests and operates in 6 strategic sectors, namely Agriculture, Finance, Healthcare, Hospitality, Property and Textile.

Founded in 1912, CIEL is today present in more than 10 countries across Africa and Asia. It employs 32,000 talented individuals

-  CIEL AGRO
-  CIEL FINANCE
-  CIEL HOTELS & RESORTS
-  CIEL HEALTHCARE
-  CIEL PROPERTIES
-  CIEL TEXTILE

Ciel



# GROUP STRUCTURE



## AGRO

- ALTEO LIMITED
  - TPC - TANZANIA
  - TRANSMARA - KENYA
- ANAHITA THE RESORT
- ANAHITA GOLF & SPA RESORT



## HEALTHCARE

- CIEL HEALTHCARE LIMITED
  - C-CARE
    - CLINIQUE DARNÉ
    - WELLKIN HOSPITAL
    - C-CARE CLINIC
    - C-LAB
- INTERNATIONAL MEDICAL GROUP (IMG)



## FINANCE

- CIEL FINANCE LIMITED
  - BANK ONE
  - BNI MADAGASCAR
  - IPRO
  - MITCO
  - KIBO CAPITAL PARTNERS
  - CIEL FINANCE DATA SERVICES
  - LCF SECURITIES
- CIEL CORPORATE SERVICES LIMITED
  - AZUR FINANCIAL SERVICES
  - EM INSURANCE BROKERS



## HOTELS & RESORTS

- SUN LIMITED
  - AMBRE
  - LONG BEACH
  - LA PIROGUE
  - SUGAR BEACH
  - SHANGRI-LA'S
  - LE TOUESSROK RESORT & SPA
  - FOUR SEASONS MAURITIUS AT ANAHITA
  - SOLEA
  - WORLD LEISURE HOLIDAY
- ANAHITA GOLF & SPA RESORT
- ANAHITA THE RESORT



## PROPERTIES

- CIEL PROPERTIES LIMITED
  - EBENE SKIES
  - FERNEY



## TEXTILE

- CIEL TEXTILE LIMITED
- WOVEN
  - AQUARELLE
  - LAGUNA
- KNITS
  - TROPIC
  - CDL
- KNITWEAR
  - FLOREAL
  - FSM

# OUR STRATEGIC PARTNERS & INVESTORS



## Family Investment Holding Companies



## Development Finance Institutions



## Recognised Industry Players



## Private Equity Funds



# KEY FIGURES

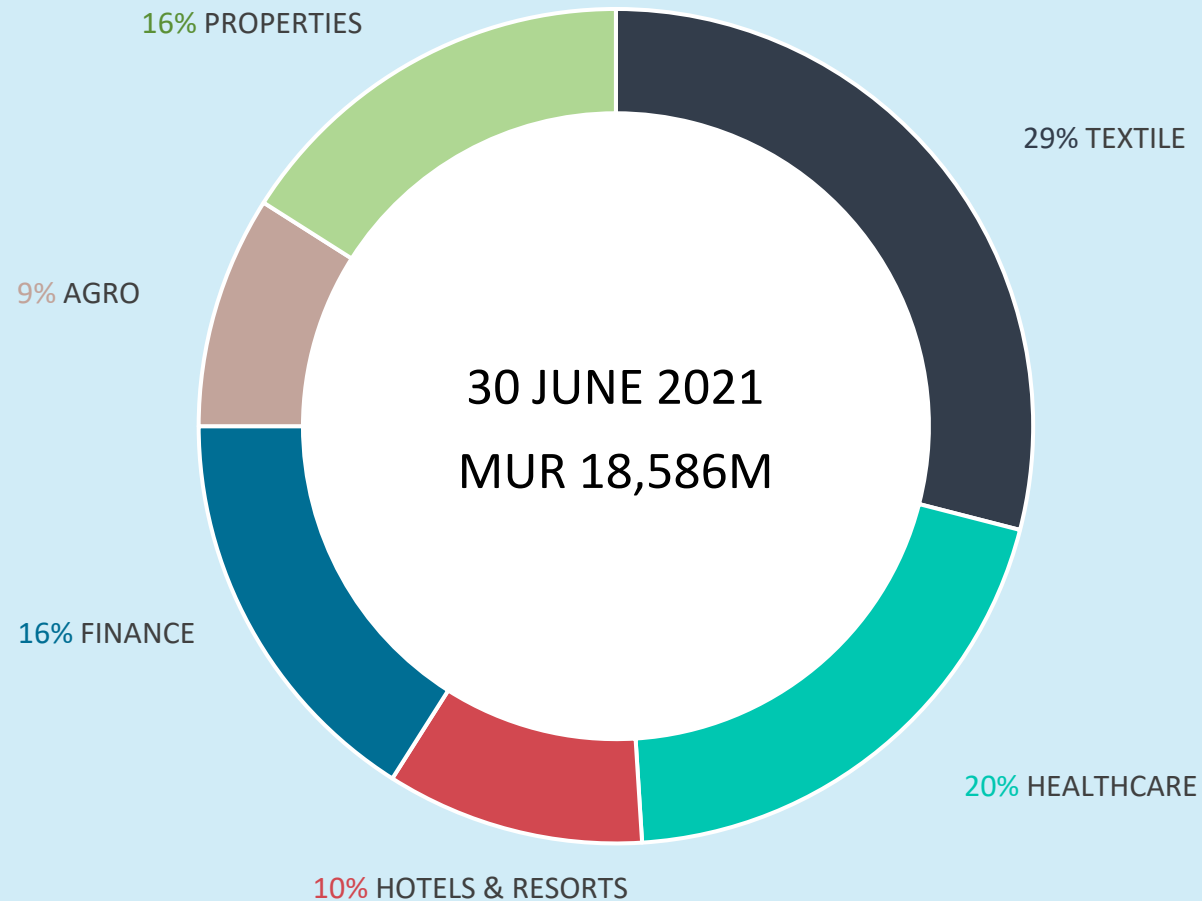


MUR **17.9** <sup>bn</sup>  
TURNOVER  
30 June 2021

MUR **8.6** <sup>bn</sup>  
MARKET CAPITALISATION  
30 June 2021

Approx. **32,000** employees

across all subsidiaries and associated companies spread in more than 10 countries



Group Investment Portfolio

A person's foot, wearing a grey sneaker with orange accents, is stepping into a body of water. The sun is setting in the background, creating a warm, golden glow and reflecting on the water's surface. The water is dark blue with ripples and small waves. A white semi-circle is overlaid on the right side of the image, containing the text 'CLUSTER REVIEW' in a blue, sans-serif font.

# CLUSTER REVIEW

- ☛ #1 sugar producer in Mauritius
- ☛ Regional sugarcane industry player with strategic presence in East Africa creating value throughout the sugarcane value chain with the production of raw sugars, refined sugars, bagasse, molasses and energy



3 countries



2 power plants



3 sugar factories



5,858 employees

## Key companies



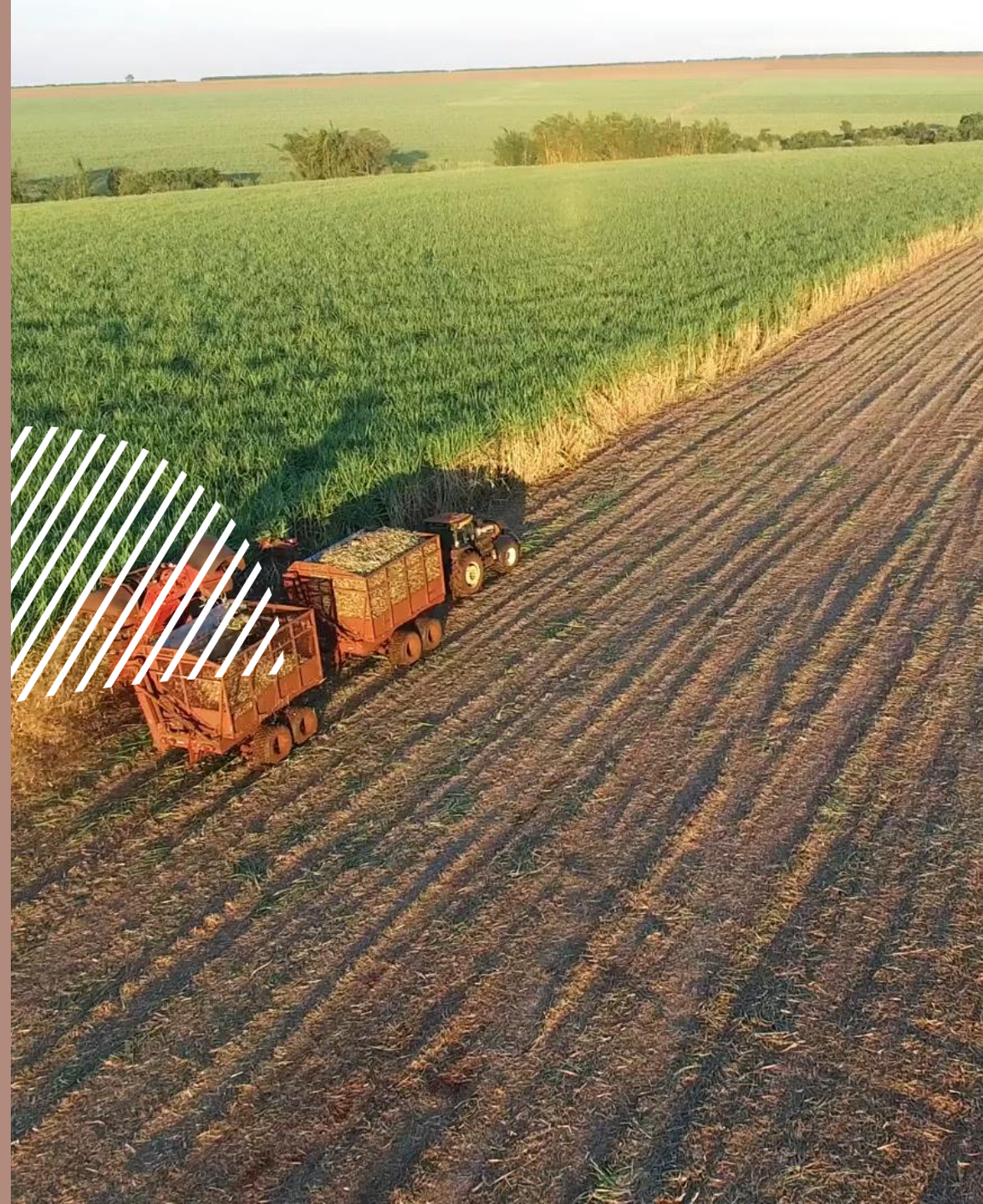
## Main partners



Tereos



ALBIOMA



# Ciel Finance

☛ Offers unique complete financial services platform in Mauritius (Banking + Fiduciary + Portfolio Management)

☛ #1 in the Corporate Banking Segment in Madagascar



5 countries



1 fiduciary & corporate services company



2 banks



1 private equity firm



1 portfolio management & mutual funds company



Approx. 1,600 employees



1 stockbroking company

## Key companies

**BANK ONE**

**MITCO**

**BNI MADAGASCAR**

**iPRO**  
INVESTMENT  
PROFESSIONALS

KIBO  
CAPITAL  
PARTNERS



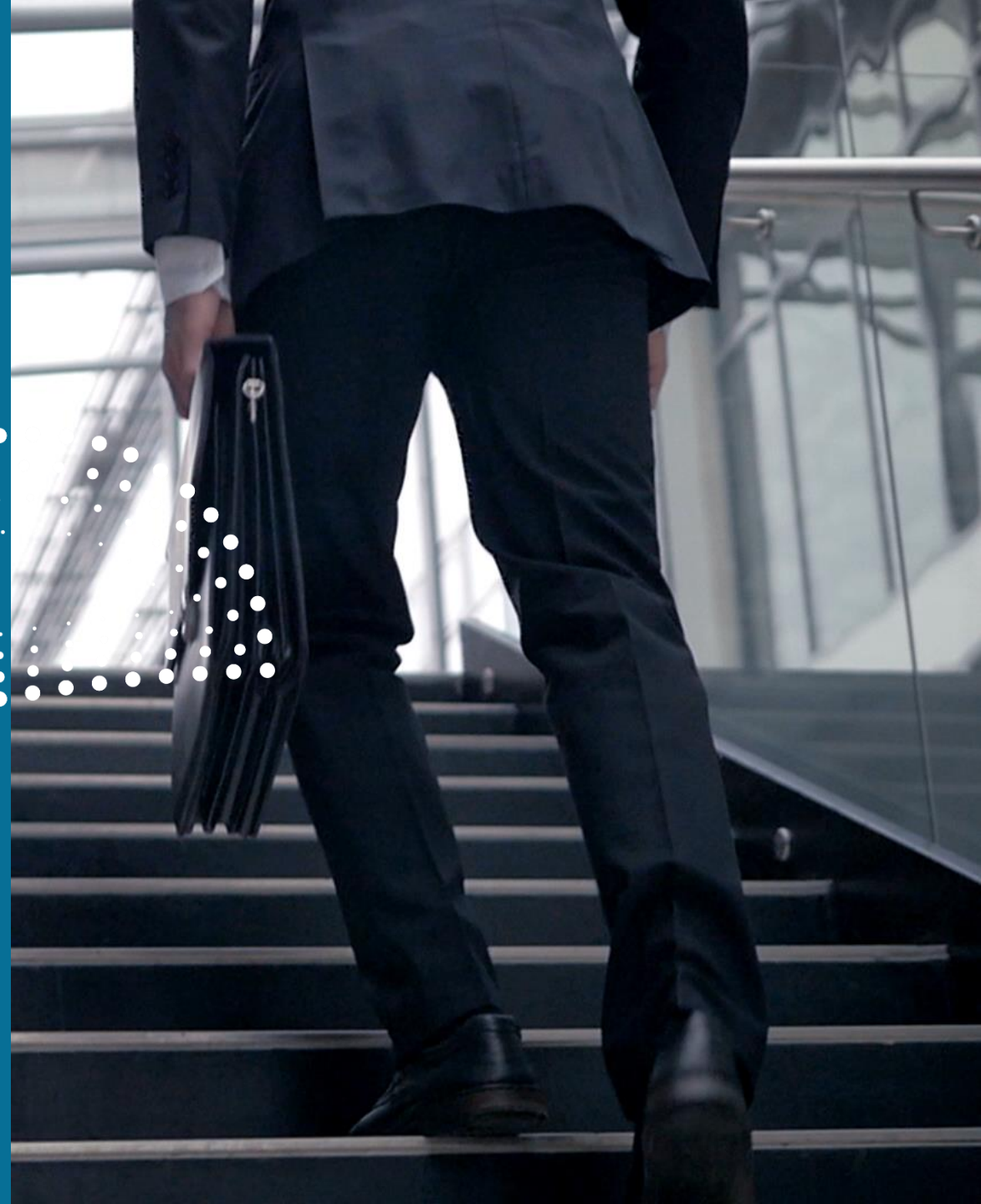
Insurance  
Brokers

## Main partners

**AMETHIS  
FINANCE**

**AXIAN**  
LET'S GROW TOGETHER

**i&M Bank**  
LIMITED



# Ciel Healthcare

- ▲ Strong leadership position in Mauritius with high level of care and technicity, welcoming patients from the East African region
- ▲ Solid expertise in lab management
- ▲ Highly reputed network of empaneled doctors



2 countries



20 clinics



3 hospitals



2 main Laboratories and  
26 lab collection points  
(8 in Mauritius and  
18 in Uganda)



Approx. 2,000  
employees

## Key companies



## Main partners



# Ciel Hotels & Resorts

- ☛ #2 Hospitality Group in Mauritius
- ☛ Strategic partners (Four Seasons and Shangri-La) elevating the hotel industry standards in Mauritius and offering career development opportunities to Mauritians
- ☛ In-house Tour Operators (Solea and World Leisure) bringing complementarity and market control to hotel business



7 owned and managed properties in the Indian Ocean



More than 1,400 rooms



2 tour operators



Approx. 2,800 employees

## Key companies

**Sun**  
RESORTS

Shangri-La's  
**Le Touessrok Resort & Spa**  
MAURITIUS

  
**FOUR SEASONS**  
PRIVATE RESIDENCES  
*Mauritius at Anahita*  
A DEVELOPMENT OF ANAHITA RES FORTY LTD

## Sun Hotels

  
**LA PIROGUE**  
A SUN RESORT · MAURITIUS

  
**LONG BEACH**  
A SUN RESORT · MAURITIUS

*Sugar Beach*  
A SUN RESORT · MAURITIUS

**ambre**  
A SUN RESORT · MAURITIUS



# Ciel Properties

- ▶ Strategically located high-value land bank for property development
- ▶ Clear positioning on mixed-use and sustainable property development opportunities



**3,200 hectares of land in Ferney**



**Approx. 70 employees**



**100 hectares of nature reserve**



**A 6-level building in Ebène**



**Assets under management of  
MUR 4.2 bn**

Key companies

Ebène Skies

Ciel Properties



# Ciel Textile

- ☛ #1 Textile operator in Mauritius and Madagascar
- ☛ #1 in high-quality shirt-making in India
- ☛ Exports **31 million garments** annually to Europe, India, South Africa and USA

## 19 production units



3 clusters (Knits, Knitwear, Woven)



19 production units



Approx. 18,000 employees



4 countries



31M garments exported

## Key companies

☒ AQUARELLE

☒ LAGUNA

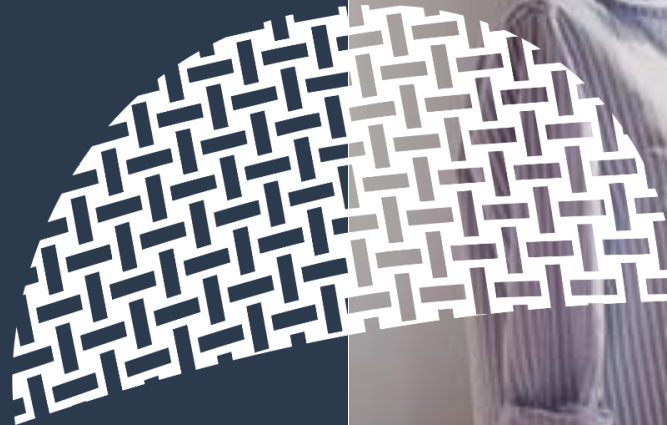
☒ TROPIC

☒ CDL

☒ FLOREAL

☒ FSM

## Key clients





OUR  
**SUSTAINABILITY**  
APPROACH

# OUR 2020-2030 STRATEGY



## FOSTER A VIBRANT WORKFORCE

Our **32,000 employees** dedicate their time to the business daily. Their health and wellbeing are not only a matter of responsibility but also critical to performance, morale, adaptability and team spirit. On this aspect, we **focus on actions towards our work environment, diversity & ethics and learning & development.**



## CHAMPION INCLUSIVE ECONOMIC GROWTH

By expanding in several market sectors and to **10 countries**, we have multiplied our reach in society and thus our number of clients and stakeholders. It is important that our growth is both transparent and shared, to build mutual recognition and trust. Here, we **develop responsible & inclusive offerings**, support the local economy, and facilitate community empowerment.



## ACTIVATE CLIMATE RESPONSE

Ultimately, nature still makes the air we breathe, the water we drink, food we eat, cotton we wear, and virtually everything we use and trade. Its ability to provide these essential services is threatened by pollution and climate change, we must **mitigate pollution & emissions, but also tend to our natural resources.** On this topic, we address energy, value chain impacts, and conservation & regeneration.

# OUR COMMITMENTS



**“Top employer brand” by 2025**  
(measured by engagement score)  
**zero lost time injuries by 2030**

Zero grievances on harassment, discrimination, corruption, bribery & fraud by 2030. **35%** women at management level by 2025 and **30%** at directorship level by 2030

Enablement score at or above high performing norm by 2025, **50% of new staff appointments** from within the group by 2030

**Replant 100,000 endemic trees** in Mauritius by 2030.  
**Reforest and/or Afforest** 1000 Hectares of land by 2030



Increase the proportion of **long-term community actions to 40% by 2025, and to 60% by 2030.**

Facilitate industry job awareness to a number of people equivalent to 1/3<sup>rd</sup> of our workforce per year by 2030

Create an Impact / Venture Capital fund to **support local businesses**, start ups and entrepreneurs by 2022. Source/buy at least 25% of food & beverages from local producers by 2030

Proactively develop products / services / experiences that are inclusive by 2024 and responsible by 2025

**Zero single-use plastics** by 2022, half waste to landfill by 2030, All **value chains assessed** by 2025 & acted on by 2030. Industry leading **water efficiency** by 2030

**Decrease our Scope 1 & 2 carbon intensity by 50%** by 2030 (tCO2/\$M of revenue).  
Zero coal as boiler fuel by 2030

# Ciel foundation



Invested more than  
**MUR 100M**  
in communities since 2004



Impacted more than  
**45,000**  
beneficiaries



Created a network of  
more than  
**100 NGOs**



Launched  
**ACTogether.mu**  
platform in 2007

## Focus Areas

3%

Education

38%

Poverty Alleviation

32%

Disability

21%

ACTogether.mu

6%

Health

# THANK YOU

Ciel



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[www.cielgroup.com](http://www.cielgroup.com)